

Mailbox Express & More - Ensenada

# Package Delivery Information

## Package Delivery Fees

- **Small Package Fee \$5 usd\***

*Document mailer, padded mailer, box less than 15" overall dimensions (L+W2+H2), combined weight less than 1 lb; and/or a combined value less than \$50 usd*

- **Medium Package Fee - \$10 usd\***

*Box between 16" - 30" overall dimensions (L+W2+H2), combined weight between 2- 5lbs; and combined value from \$51-\$100 usd.*

- **Large Package Fee - \$20 usd\***

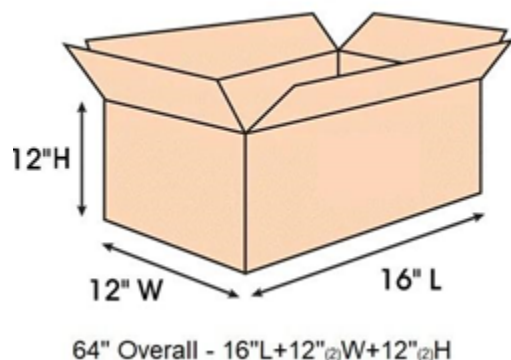
*Box between 31"- 45" overall dimensions (L+W2+H2) and/or combined weight of 6-10lbs; and/or a combined value from \$101-\$200 usd.*

- **X-Large Package Fee - \$30 usd\***

*Box between 46"- 64" overall dimensions (L+W2+H2); and/or combined weight of 11-20lbs; and/or a combined value of \$201-\$300 usd.*

**Maximum Package size available for delivery in 64" overall!**

Maximum Package Size Example



## Additional Fees

- **Heavy Items**

Any item weighing over the base rate allotment is subject to \$1 per pound surcharge. Maximum deliverable weight is limited to 25lbs.

- **Special Handling**

Any item designated FRAGILE or "special handling required" is subject to a \$5 additional fee. Request to keep any item in the original shipping box will incur a \$5 surcharge.

- **Expensive Items**

Any item valued at over the base rate allotment is subject to a 10% surcharge of the value. Maximum package value is limited to \$500 usd.

## Restrictions

- **Prohibited Items:**

The following items cannot be transported into Mexico and are only available for pick up at our San Diego office: computers, televisions, cell phones, tablets, security camera systems, gaming systems, household appliances, bicycles, e-cigarettes, cigars, tobacco, CBD, narcotics, THC, weapons, used clothes, alcohol, fresh fruits, vegetables, nuts, large automotive repair parts, hazardous chemicals, unlabeled liquids, construction material, paint and large power tools. **Any item deemed undeliverable must be picked up at our San Diego office within 5 business days.**

- **Prescriptions & Medications**

Medications require a copy of a valid doctor's prescription and a letter of authorization to transport. We cannot transport any medication on the Mexico restricted substances list. For more info visit the Aduanas Mexico Restricted list.

Maximum length of any dimension is 25". Maximum weight restriction is 25 lbs. Multiple packages will be combined when possible to reduce overall expense to customers. \*All packages are subject to Mexico importation customs taxes, fees or seizure. All items will be opened and inspected!

*Mailbox Express & More is committed to providing the best service possible for all of our clients.*