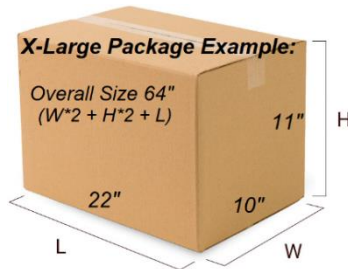


# Package Delivery Information

## Package Delivery Fees

- **Small Package Fee \$5 USD\***  
Document mailer, padded mailer, box less than 15" overall dimensions (L+W2+H2), combined weight less than 1 lb.; and/or a combined value less than \$50 USD.
- **Medium Package Fee - \$10 USD\***  
Box between 16" - 30" overall dimensions (L+W2+H2), combined weight between 2- 5lbs; and combined value from \$51-\$100 USD.
- **Large Package Fee - \$20 USD\***  
Box between 31"- 45" overall dimensions (L+W2+H2) and/or combined weight of 6-10lbs; and/or a combined value from \$101-\$200 USD.
- **X-Large Package Fee - \$30 USD\***  
Box between 46"- 64" overall dimensions (L+W2+H2); and/or combined weight of 11-20lbs; and/or a combined value of \$201-\$300 USD.



## Restrictions

- **Prohibited Items**  
The following items cannot be transported into Mexico: CBD, narcotics, THC, weapons, hazardous chemicals, unlabeled liquids, construction material, large power tools, laboratory samples.
- **Previously authorization only**  
Cellphones, laptops, computers, televisions, tablets, security camera or gaming systems, household appliances, bicycles, cigars, e-cigarettes, tobacco, used clothes, alcohol, fresh fruits, vegetables, nuts, large automotive repair parts, paint.
- **Prescriptions & Medications**  
Medications require a copy of a valid doctor's prescription and a letter of authorization to transport. We cannot transport any medication on the Mexico restricted substances list. \*\*

## Additional Fees

- **Heavy Items**  
Any item weighing over the base rate allotment is subject to \$1 USD per pound surcharge.
- **Oversized Items**  
Any item which measurements are over the 70" overall dimensions is subject to additional fees starting in \$5 USD.
- **Special Handling**  
Any item designated **FRAGILE** or "special handling required" is subject to a \$5 USD additional fee.  
Request to keep any item in the original shipping box will incur a \$5 USD surcharge.
- **Expensive Items**  
Any item valued at over the base rate allotment is subject to a 10% surcharge of the value.  
Maximum package value is limited to \$350 USD. \*\*\*
- **Non-members' names**  
Any item received with a name that is not one of our registered members will incur in an additional \$15 USD, and its delivery must be pre-required by the subscriber.  
*If we receive an item for a name that's not one of our registered members, it will be returned to sender.*



- ✓ All packages are subject to be inspected by customs, and must be repackaged to combine multiple items, when possible, to reduce overall expenses to customers.
- ✓ Incorrect address or name on a label might cause delay on any delivery.
- ✓ Pickups at our US address are every 2-3 days, not on fixed days. \*\*\*\*

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*\*All packages are subject to Mexico importation customs taxes, or fees.*

*\*\*For more info visit the SAT Mexico Restricted list.*

*\*\*\*To minimize customs taxes, please provide an invoice for purchases over \$50 USD.*

*\*\*\*\* Subject to change due to unforeseen circumstances, holidays, and/or demand.*



*Mailbox Express & More is committed to providing the best service possible for all our clients.*