Packages Delivery Information

Delivery Fees (USA into MEX)

**All items associated with a tracking number are classified as packages. **

Small Package Fee \$5 USD*

Flat mailer, padded mailer, box less than 15" overall dimensions (L+W2+H2), combined weight less than 1 lb.; and/or a combined value less than \$50 USD.

Medium Package Fee - \$10 USD*

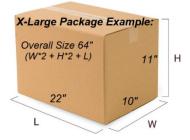
Box between 16" - 30" overall dimensions (L+W2+H2), combined weight between 2-5lbs; and combined value from \$51-\$100 USD.

• Large Package Fee - \$20 USD*

Box between 31"- 45" overall dimensions (L+W2+H2) and/or combined weight of 6-10lbs; and/or a combined value from \$101-\$200 USD.

X-Large Package Fee - \$30 USD*

Box between 46"- 64" overall dimensions (L+W2+H2); and/or combined weight of 11-20lbs; and/or a combined value of \$201-\$300 USD.



Restrictions

Prohibited Items

The following items cannot be transported into Mexico: CBD, narcotics, THC, weapons, hazardous chemicals, unlabeled liquids, construction material, large power tools, laboratory samples.

Previously authorization only

Cellphones, laptops, computers, televisions, tablets, security camera or gaming systems, household appliances, bicycles, cigars, e-cigarettes, tobacco, used clothes, alcohol, fresh fruits, vegetables, nuts, large automotive repair parts, paint.

Prescriptions & Medications

Medications require a copy of a valid doctor's prescription and a letter of authorization to transport. We cannot transport any medication on the Mexico restricted substances list. **

Additional Fees

Heavy Items

Any item weighing over the base rate allotment is subject to **\$1 USD** per pound surcharge.

• Oversized Items

Any item which measurements are over the 70" overall dimensions is subject to additional fees starting at \$5 USD.

Special Handling

Any item designated **FRAGILE** or "special handling required" is subject to a \$5 USD additional fee.

Request to keep any item in the original shipping box will incur a **\$5 USD** surcharge.

• Expensive Items

Any item valued at over the base rate allotment is subject to a 10% surcharge of the value.

Maximum package value is limited to \$350 USD. ***

Non-members' names

Any item received with a name that is not one of our registered members will incur in an additional \$15 USD, and its delivery must be pre-required by the subscriber.

If we receive an item for a name that's not one of our registered members, it will be returned to sender.



Important information

- ✓ Every item over \$50 USD will incur a 19% customs' fee on its value, if/when the package requires a customs declaration and payment.
- ✓ All packages are subject to be inspected by customs, and must be repackaged to combine multiple items, to reduce overall expenses to customers.
- ✓ Incorrect address or name on a label might cause delay on any delivery.
- ✓ Pickups at our US address are every 2-3 days, not on fixed days. ****

- ***To minimize customs taxes, please provide an invoice for purchases over \$50 USD.
- **** Subject to change due to unforeseen circumstances, holidays, and/or demand.



^{*}All packages are subject to Mexico importation customs taxes fees.

^{**}For more info visit the SAT Mexico Restricted list.